



## CLOSURE OF GEOS COLLEGES

### Information for students as at 9 August 2010

The GEOS English Colleges and St Marks International Colleges ceased teaching overseas students on 2 February 2010.

The Australian Government has in place comprehensive arrangements to ensure that your interests are safeguarded. Key elements include the tuition assurance scheme (TAS) and the Education Services for Overseas Students (ESOS) Assurance Fund.

Students affected by this closure were covered by the TAS' managed by English Australia and the Western Australian Private Education and Training Industry Association (WAPETIA). English Australia and WAPETIA finalised offers to students on 31 March 2010.

Students who were unable to be placed by the TAS, or who sought assistance after 31 March 2010, have been referred to the ESOS Assurance Fund for consideration of their entitlements to either a placement in a suitable alternative course, or a refund, depending on individual circumstances.

Please note that the ESOS Assurance Fund is managed outside of DEEWR. If you have already been referred to the ESOS Assurance Fund, and you have questions about the progress of your claim, please contact the ESOS Assurance Fund directly on [esos.geos.claims@au.pwc.com](mailto:esos.geos.claims@au.pwc.com).

You should keep all records concerning your enrolment at your college including receipts and academic records.

**For further information please see also the frequently asked questions for students at our website:**

[http://www.aei.gov.au/AEI/ESOS/Consumer\\_Protection\\_Info\\_on\\_closures.htm](http://www.aei.gov.au/AEI/ESOS/Consumer_Protection_Info_on_closures.htm).

## IMPORTANT CONTACTS

- For visa information, visit [www.immi.gov.au/students/education-providers-approval.htm](http://www.immi.gov.au/students/education-providers-approval.htm) or phone 131 881 in Australia; or

For students located outside Australia, contact details are available on the Department of Immigration and Citizenship's website at [www.immi.gov.au/contacts/overseas/index.htm](http://www.immi.gov.au/contacts/overseas/index.htm)

- For information regarding your consumer protection entitlements, visit Australian Education International: [www.aei.gov.au/ESOS](http://www.aei.gov.au/ESOS) or phone the ESOS Helpline on 1300 363 079
- To check on the progress of your claim with the ESOS Fund Manager contact [esos.geos.claims@au.pwc.com](mailto:esos.geos.claims@au.pwc.com)
- For other concerns please contact DEEWR at [geosnational@deewr.gov.au](mailto:geosnational@deewr.gov.au)